



MAP® – Medical Advocate Program Nurse Advocate Fair Price Transparency Tool

How it Works

You Are Required to Call MAP®

EFFECTIVE January 1, 2019 - you will be required to use MAP® for any elective services/procedures to get their assistance to find you the most effective care from a cost and quality review.

If you don't call MAP, then you will be penalized \$1,000.

If member calls and follows MAP®'s recommendation, then **admission copay waived per episode/occurrence.**

If member calls and **DOESN'T** follow MAP®'s recommendation, then plan pays normal benefits.

What is the Medical Advocate Program (MAP®)?

WHAT: Valuable FREE benefit program to help employees and their family with their medical concerns

WHO: A highly experienced **Registered Nurse (RN) Advocate** listens to member's medical concerns, provides guidance and options

HOW: Call **888-289-0700** and speak to a MAP® Nurse Advocate

WHEN: Monday – Friday, 8:30 am – 8:30 pm EST